



BEFORE THE ELECTRICITY OMBUDSMAN, HARYANA

Haryana Electricity Regulatory Commission

Bays No. 33 - 36, Sector – 4, Panchkula-134109

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(Regd. Post)

Appeal No. : 23/2018
Received on : 11.09.2018
Registered on : 12.09.2018
Date of Hearing : 15.10.2018
Date of Order : 16.10.2018

In the matter of:-

Appeal against the order of the CGRF, UHBVNL, Kurukshetra, dated 25.07.2018, in case no.50 of 2018.

Sh. Parvinder Singh, H.No. 380/3, Gopal Pura, Hisar Road, Rohtak.

Appellant / Complainant

Versus

UHBVNL

Respondents

Before:

Er. R.C. Mahajan, Electricity Ombudsman

Present on behalf of Appellant

None

Present on behalf of Respondents

Sh. K.S. Dalal, SDO/ Op. Sub Div. no.3, UHBVN, Rohtak

ORDER

Sh. Parvinder Singh, S/o Sh. Jasbir Singh, resident of House No. 380/3, Gopal Pura, Hisar Road, Rohtak, has filed an appeal against the orders of the CGRF, Kurukshetra, dated 25.07.2018, passed in case no.50 of 2018. Brief submissions made in the appeal are as under:-

A new electric meter No.HB-1197 (BENTEX-512419), was installed on 20.10.2014. The meter reading was recorded 1332 units from 20.10.2010 to 09.08.2014, which is average of 29 units per month. The meter was got checked by

the department and it's working was ok. The Appellant further submitted that the Nigam had been wrongly charging up to 350-450 units. The Forum has ordered to correct the reading of last three years but the bill needs to be correctly charged for last 92 months. He further stated that he failed to contact the Electricity Ombudsman's office on the telephone as the telephone was not in order. As such, there was a slight delay in filing the appeal. However, the representation was made to CM Office vide application dated 20.08.2018. The Appellant has prayed that the CGRF Orders be reviewed and his bill should be overhauled from 20.10.2010 to date on the basis of the reading.

The appeal was received on 11.09.2018, and the same was registered as Appeal no.23 of 2018. Notice of motion was issued on 14.09.2018 and the first date of hearing was fixed for 09.10.2018. The respondent SDO was directed to submit the reply within 15 days.

The Respondent SDO, through his mail dated 08.10.2018, intimated that due to the visit of the Hon'ble Prime Minister, he would not be able to attend the hearing on 09.10.2018 and requested for a fresh date. Acceding to the request of the Respondent SDO, the case was adjourned to 15.10.2018. The Respondent SDO and the Appellant were informed telephonically regarding the fresh date of hearing by the office staff.

A copy of the documents, submitted by the Appellant, through mail dated 03.10.2018, were mailed to the Respondent SDO and the same were taken on record.

The hearing was held on 15.10.2018, as scheduled. The Respondent SDO appeared on behalf of the Respondent Department. None appeared on behalf of the Appellant. The Appellant informed the office staff telephonically on 12.10.2018 that he would not attend the hearing and vide mail dated 12.10.2018, intimated that he wanted to close the representation made before this office.

The Respondent SDO submitted that the Appellant had visited his office and was explained that his account has been overhauled as per the CGRF orders but he was insisting that he should be charged 23 units per month since 11/2011. He stated

that the Appellant is in habit of making complaints and the contents of the representations made by the consumer are also not clear. The reply to the appeal of the Appellant, submitted by the Respondent SDO during the hearing, was taken on record.

In view of the mail dated 12.10.2018, given by the Appellant, the present appeal is dismissed.

The File may be consigned to the record.

Given under my hand on this day of 16th October, 2018.

Dated: 16th October, 2018

Sd/-
(R.C.Mahajan)
Electricity Ombudsman, Haryana

Endst. No. HERC/EO/Appeal No.23/2018/2179-86

Dated: - 17.10.2018

A copy of the above is forwarded to the following:

1. The Managing Director, UHBVNL, Vidyut Sadan, Sector - 6, Panchkula.
2. The Legal Remembrancer, HVPNL, Shakti Bhawan, Sector-6, Panchkula.
3. The Chief Engineer 'Operation', UHBVNL, Rohtak.
4. The Chairman, CGRF, UHBVNL, 33KV Power House Complex, Near NIT, Kurukshetra.
5. The SE, 'Operation' Circle, UHBVNL, Rohtak.
6. The Executive Engineer, Operation City Division, UHBVNL, Rohtak.
7. The SDO, Operation Sub Division no.3, UHBVN, Rohtak.
8. Sh. Parvinder Singh S/o Sh. Jasbir Singh, H.No. 380/3, Gopal Pure, Hisar Road, Rohtak.