



**BEFORE THE ELECTRICITY OMBUDSMAN, HARYANA**  
**Haryana Electricity Regulatory Commission**  
**Bays No. 33 - 36, Sector – 4, Panchkula-134109**  
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(Regd. Post)

**Appeal No. : 22/2022**  
**Received on : 11.07.2022**  
**Registered on : 04.08.2022**  
**Date of order : 23.08.2022**

**In the matter of: -**

Appeal against the order dated 04.06.2022 passed by CGRF, DHBVN, Gurugram in case No.4067/2022.

Sh. Rambhul S/o Sh. Sohan Singh, Village Pathera, Kanina, Mohindergarh,123034.

**Appellant/Complainant**

Versus

DHBVNL

**Respondents**

**Before:**

Sh. Virendra Singh, Electricity Ombudsman

**Present on behalf of Appellant:**

Sh. Rambhul

**Present on behalf of Respondents:**

Sh.Sattar Khan, Executive Engineer 'Op' City S/Divn., DHBVNL, Mohindergarh

Sh. Sahil, SDO 'Op', Sub Division, Buchawas, DHBVN, Circle Narnaul

**ORDER**

1. Sh. Rambhul S/o Sh. Sohan Singh, Village Pathera, Kanina, Mohindergarh has filed an appeal against the order dated 04.06.2022 passed by CGRF, DHBVN, Gurugram in case No.4067/2022.The appellant submitted as under: -

*"I wish to draw your kind attention towards that while applying tube-well connection from the Nigam authorities, application is to be submitted mentioning that which Khasra number, the connection was to be taken and in the same khasra, transformer is to be installed. But when Rajender Singh S/o Sh. Maktool Singh applied his tube-well connection, he mentioned his Khasra Number 68/18/1 whereas transformer was installed in Khasra number 68/13 facing lots of difficulties for the complainant and requested this office to shift transformer at the owner's land. So, it is requested to kindly look in to this matter and redress my grievance."*

2. The appeal was registered on 04.08.2022 as an appeal No. 22/2022 and accordingly, notice of motion to the Appellant and the Respondents was issued on 05.08.2022 for hearing the matter on 23.08.2022.

3. The SDO 'Op', Sub Division, Buchawas, DHBVN, Circle Narnaul vide his email on 22.08.2022 has submitted reply, which is as under: -

*"In this connection, it is submitted that the subject cited complaint connection is located at Pathera near land of Sh. Rambhul. Regarding the complaint, Area In-charge intimated that when connection was released on dated 09.08.2014 then complainant was agreed to install transformer. He didn't represent his issue at that time. But now after almost 8 years he has complaint regarding shifting the transformer. Estimate was prepared for the same & intimated to the consumer vide Memo No. 1737 dated 19.1.2022. But neither complainant nor the consumer agreed to deposit the cost of estimate for shifting the transformer.*

*As per Nigam's sales circular No. D-9/2003, the consumer / beneficiary is required to pay the cost of the estimate as per the prevailing rates of material. Without depositing the cost of estimate, we can't shift transformer. If anyone of them deposits the estimated cost then only the transformer can be shifted"*

4. The hearing was held on 23.08.2022, as scheduled. At the outset, the appellant stated that the tube well connection was released in the year 2014. Both parties argued in their favour.
5. After going through record placed on file and hearing both the parties, it is observed that the transformer was installed by the Nigam about 8 years ago. In such cases, where the interest of individual is involved, the existing line/Transformer can be shifted by the Nigam at the cost of the applicant/beneficiary as per Nigam's instructions. Therefore, the appellant is required to deposit the estimated cost of shifting if he is interested to get shifted the aforesaid transformer. The instant appeal is accordingly disposed of.

Both the parties to bear their own costs. File may be consigned to record.  
Given under my hand on this day of 23rd August, 2022.

**Dated: 23rd August, 2022**

**(Virendra Singh)  
Electricity Ombudsman, Haryana**

**CC-**

**Memo. No. HERC/EO/Appeal No.22/2022/**

**Dated: -**

1. Sh. Rambhul S/o Sh. Sohan Singh, Village Pathera, Kanina, Mohindergarh.
2. The Managing Director, DHBVN, Vidyut Sadan, Vidyut Nagar, Hisar
3. The Chief Engineer "Op", PO Power House, Rohtak Road, Punjabi Bagh, Delhi – 110035.
4. Legal Remembrancer, Haryana Power Utilities, Shakti Bhawan, Sector- 6, Panchkula – 134109.
5. The Superintending Engineer 'Op' DHBVN Circle, Narnaul - 123001
6. The Executive Engineer 'Op' City S/Divn., DHBVNL, Mohindergarh - 123034
7. The SDO 'Op', Sub Division, Buchawas, Near Kanina, DHBVN, Circle Narnaul -123034