



BEFORE THE ELECTRICITY OMBUDSMAN, HARYANA

Haryana Electricity Regulatory Commission

Bays No. 33 - 36, Sector – 4, Panchkula-134109

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(Regd. Post)

Appeal No. : **07/2019**
Received on : **04.04.2019**
Registered on : **08.04.2019**
Date of Hearing : **11.06.2019**
Date of Order : **27.06.2019**

In the matter of: -

Appeal against the order dated 07.03.2019 of CGRF, DHBVNL, Hisar in case no. DH/CGRF/2403 of 2019.

Sh. Parveen Kumar, 460, Old Anaj Mandi, Hisar, 125005.

Versus

DHBVNL

Appellant/Complainant

Respondents

Before:

Mrs. Surbhi Jain, Electricity Ombudsman

Present on behalf of Appellant

Sh. Abhishek Garg

Present on behalf of Respondents

None

ORDER

Appeal against order dated 7.3.2019 of CGRF, Hisar was received on 4.4.2019 seeking compliance of the ibid order. On first date of hearing i.e. on 6.5.2019, none appeared on behalf of Respondent as well as Appellant. Respondent SDO had supplied information through email dated 03.05.2019 that she has implemented the order dated 7.03.2019 of CGRF but the same was subject to approval from Legal Remembrancer, Haryana Power Utilities, Panchkula. A copy of the reply was provided to the appellant through post.

On the next hearing held on 11.6.2019, the appellant was present but none appeared on behalf of the Respondent SDO. The appellant submitted that he has visited the office of the respondent SDO but his electricity bill has not been corrected so far.

After hearing the request of the appellant, the Respondent SDO was directed vide interim order dated 11.06.2019 to report immediate compliance of the order of CGRF within a period of 5 days so that further proceedings in the matter can be taken up, if required.

The respondent SDO, City, Sub Divn., DHBVN Hisar vide office memo No. 316 dated 27.6.2019 has intimated that in compliance of the order of the CGRF, a refund of Rs.1,10,953/- has been given to the appellant.

In view of the above reported compliance of the order of CGRF by the licensee, the appeal no 7/2019 is dismissed.

File may be consigned to record.

Given under my hand on this day of 27th June, 2019.

Dated: 27.06.2019

Sd/-
(Surbhi Jain)
Electricity Ombudsman, Haryana

Endst. No.HERC/EO/Appeal No.07/2019/6541-6546

Dated: - 28.6.2019

A copy of the above is forwarded to the following:

1. Chairman cum Managing Director DHBVNL, Vidyut Sadan, Vidyut Nagar, Hisar-125005
2. The Chief Engineer 'Op.', DHBVNL. Hisar.125005
3. The Superintending Engineer 'Op' Circle, DHBVNL, Hisar.125005
4. The Executive Engineer 'Op.' Division No.1, DHBVNL, Hisar 125005
5. The SDO/Op., City Sub Division, DHBVNL, Hisar 125005
6. Sh. Parveen Kumar, 460, Old Anaj Mandi, Hisar,125005.