

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 02 of 2025

Date of Hearing : 15/01/2025

Date of Order : 15/01/2025

IN THE MATTER OF:

Representation under Section 142 read with Section 146 & Section 149 of the Electricity Act 2003, read with Haryana Electricity Regulatory Commission (Forum and Ombudsman Regulations 2020 for issuance of direction to the Respondents to comply with the orders dated 27.06.2024 passed by the forum for Redressal of Consumer Grievances UHBVNL, Panchkula.

Petitioner

Ram Kumar Radauri, Advocate, House No. 273-R, Model Town, Yamuna Nagar

VERSUS

Respondents:

1. SDO (OP) S/D. UHBVN, Radaur
2. XEN (OP) Division, DHBVN, Yamuna Nagar

Present

On behalf of the Petitioner

Sh. Ram Kumar, Petitioner

On behalf of the Respondent

Sh. Ajay Aggarwal, SDO/OP, UHBVN, Radaur

QUORUM

**Shri Nand Lal Sharma, Chairman
Shri Mukesh Garg, Member**

INTERIM ORDER

1. The case was heard on 15/01/2025, as scheduled, in the court room of the Commission.
2. At the outset, the petitioner submitted that petition has been filed due to non-compliance of the orders of the CGRF dated 27/06/2024 as UHBVN has not installed additional 63 kVA transformer as per orders of the CGRF.
3. The respondent SDO submitted that the material has been drawn and the team visited the site to execute the work of installation of transformer but one of the neighbours created hindrance and did not allow the team to start the work. The SDO further submitted that the police protection has been requested to install the transformer and the work will be completed within one week as and when police protection is available.
4. The petitioner argued that the work of installation is responsibility of the Nigam and the work should have been completed by the respondent with in stipulated time frame.
5. The Commission directs the respondent SDO to visit the site in the presence of the petitioner and try to convince the neighbour to allow UHBVN to execute the work otherwise install the transformer with the police help and submit a compliance report with in 15 days.
6. The matter to come up next on 13/02/2025.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 15/01/2025.

Date: 15/01/2025
Place: Panchkula

(Mukesh Garg)
Member

(Nand Lal Sharma)
Chairman