

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT  
PANCHKULA**

**Case No. HERC/P. No. 25 of 2026**

**Date of Hearing : 29/04/2026**  
**Date of Order : 30/04/2026**

**IN THE MATTER OF:**

**Complaint under Section 142, read with Section 146 & Section 149 of the Electricity Act,2003 & Regulation 2.32 of HERC (Corporate CGRF DBHVN & Ombudsman) Regulations,2020 for imposing penalty u/s 142 and institution of complaint u/s 146 of the Electricity Act, 2003 on account of non compliance of the order/ direction passed by Ld. Corporate Forum CGRF UHBVN for redressal of consumer grievances (CGRF) UHBVN Panchkula as well as continuing failure to comply with the direction(s) of order number 04/2025 dated 15.05.2025 by respondent(s) and for direction(s) to ensure strict compliance of the direction issued by the Corporate CGRF UHBVN Panchkula memo number ch-29/UH/CGRF/04/2025 to impose the penalty as per HERC (Standard of Performance of Distribution Licensee and Determination of Compensation) Regulation 2020 Schedule – ii Sub Clause 2 for non compliance of the order within stipulated time frame of 21 days.**

**Petitioner**

Aggarwal Fibres P Ltd, Passina Kala Road, Near Vikas Nagar, Beholi, Panipat

VERSUS

**Respondent:**

UHBVN through its:

1. SDO OP Sub Division Beholi, 132 KV S/Stn GT Road, Samalkha
2. XEN OP Division, Near Jangra Dharamshala Colony, Samalkha

**Present**

**On behalf of the Petitioner**

Sh. Akshay Gupta, Advocate

**On behalf of the Respondent**

1. Sh Raghujit Sing Madan, Advocate
2. Sh. M.S.Dhiman, XEN, UHBVN
3. Sh. Anil Kumar, SDO, UHBVN

**QUORUM**

**Shri Nand Lal Sharma, Chairman**  
**Shri Mukesh Garg, Member**  
**Shri Shiv Kumar, Member**

## INTERIM ORDER

1. The case was heard on 29/04/2026, as per schedule, in Court Room of the Commission.
2. Sh. Akshay Gupta counsel for the petitioner submitted that the order passed by the CGRF has not been complied with in toto till date
3. In response to the query raised by the Commission, the concerned SDO submitted that the said order has been complied with partially, that the first sundry was initiated on 16.06.2025, and that the remaining part shall be complied with within 20 days.
4. Sh. M.S. Dhiman, XEN, prayed for a lenient view regarding the cost imposed upon him for his absence in the last hearing on account of certain administrative exigencies. He further submitted that concerned SE has sought exemption for today's appearance as arrest warrants have been issued against him by District & Sessions Court Karnal.
5. The Commission, considering the submissions sympathetically, ordered waiver of the cost imposed upon the XEN and also exempted the appearance of both the SE and the XEN. However, the Commission directed the officers to devise and put in place an effective mechanism for regular monitoring of the implementation of CGRF orders, EO orders, and orders passed by the Commission. It is noted that DHBVNL has already issued the SOP in this regard, and UHBVNL is also required to take similar action immediately.
6. The Commission directs the respondents to comply with the CGRF order and submit the compliance report within 15 days. SDO to appear on next date of hearing.
7. The matter shall come up next on 14/05/2026.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 30/04/2026.

**Date: 30/04/2026**  
**Place: Panchkula**

-Sd/-  
**(Shiv Kumar)**  
**Member**

-Sd/-  
**(Mukesh Garg)**  
**Member**

-Sd/-  
**(Nand Lal Sharma)**  
**Chairman**