

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT  
PANCHKULA**

**Case No. HERC/P. No. 98 of 2025**

**Date of Hearing : 29/04/2026**

**Date of Order : 30/04/2026**

**IN THE MATTER OF:**

**Complaint Under Section 142, read with Section 146 & Section 149 of the Electricity Act,2003 & Regulation 2.32 of HERC (Forum & Ombudsman) Regulations,2020 for imposing penalty U/s 142 and institution of complaint U/s 146 of the Electricity Act, 2003 on account of non compliance of the order/ direction passed by Ld. Corporate Forum for Redressal of Consumer Grievances (CGRF) Gurugram as well as continuing failure to comply with the direction of order number 4802-R/2025 dated 11-08-2025 by respondent(s) and for direction(s) to ensure strict compliance of the direction issued by the Corporate CGRF DHBVN Gurgaon vide order dated 11-08-2025 and to impose the penalty as per HERC (Standard of Performance of Distribution Licensee and determination of compensation) Regulation 2020 schedule - ii sub clause2.**

**Petitioner**

Suman Goel W/o Sudesh Goel R/O Siwani, Bhiwani, Haryana

**VERSUS**

**Respondent:**

Dakshin Haryana Bijli Vitran Nigam Limited through its

1. SDO 'OP' Sub Division, DHBVN, Gangwa
2. XEN 'OP' Division, DHBVN No.2, Hisar.

**Present**

**On behalf of the Petitioner**

Sh. Akshay Gupta, Advocate

**On behalf of the Respondent.**

1. Sh. Raghujeet Singh Madan, Advocate
2. Ms. Aerika Singh, Advocate
3. Sh. Lovepreet Singh, Advocate
4. Sh. Vinit Kumar, XEN, DHBVN
5. Sh. Parmod Kumar Mittal, SDO, DHBVN

**QUORUM**

**Shri Nand Lal Sharma, Chairman**

**Shri Mukesh Garg, Member**

**Shri Shiv Kumar, Member**

## **INTERIM ORDER**

1. The case was heard on 29/04/2026, as scheduled, in the court room of the Commission.
2. At the outset, Sh. Raghujeet Singh Madan counsel for the respondents submitted that the order has been complied with and filed compliance report.
3. Sh. Akshay Gupta submitted that the order has not been complied with and requested for some time to file the rejoinder.
4. Acceding to request of the petitioner, the Commission adjourns the matter and directs petitioner to submit its rejoinder with in two (2) weeks with advance copy to respondents.
5. The matter to come up for arguments on 03/06/2026.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 30/04/2026.

**Date: 30/04/2026**  
**Place: Panchkula**

-Sd/-  
**(Shiv Kumar)**  
**Member**

-Sd/-  
**(Mukesh Garg)**  
**Member**

-Sd/-  
**(Nand Lal Sharma)**  
**Chairman**