

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 19 of 2026

Date of Hearing : 16/04/2026
Date of Order : 24/04/2026

IN THE MATTER OF:

Complaint under section 142 read with section 146 & section 149 of the Electricity Act 2003, read with Haryana Electricity Regulatory Commission (Forum and Ombudsman) Regulation 2020 for issuance of direction to the respondent to comply with the Order dated 16.07.2024 passed by Electricity Ombudsman, Haryana in appeal No. 16/2024, against impugned order dated 27.03.2024 of CGRF UHBVNL, Panchkula in complaint no. UH/CGRF-214/2023.

Petitioner

Ms. Suman Lata Gupta W/O Sh. B. K. Gupta, resident of 779, Sec-tor – 6, Urban Estate Karnal.

VERSUS

Respondent:

1. Uttar Haryana Bijli Vitran Nigam, Plot No. P-3&4, Vidut sadan, Sector-14, Panchkula through its Managing Director.
2. Superintending Engineer Operation Circle UHBVN, Rajiv Gandhi Vidut sadan, Sector -12, Karnal.
3. Executive Engineer (Operation) City Division UHBVN, Sector -12, Karnal.
4. SDO (Operation) City Sub Division UHBVN, near old Bus stand, Old G.T.Road, Karnal.

Present

On behalf of the Petitioner

1. Sh. B. K. Gupta
2. Sh. Abhivav Gupta

On behalf of the Respondent

1. Sh. Kanishk, Advocate
2. Sh. Praveen Singh, SDO, UHBVN

QUORUM

Shri Nand Lal Sharma, Chairman
Shri Mukesh Garg, Member
Shri Shiv Kumar, Member

INTERIM ORDER

1. The case was heard on 16/04/2026, as per schedule, in Court Room of the Commission.
2. At the outset, Sh. B. K. Singh reiterated the contents of the petition and submitted that despite regular follow-up with the concerned SDO, the order of the EO had not been complied with to date. He also stated that the required amount had already been paid for payment to the contractor for execution of the work during the tenure of the previous SDO.
3. The Commission called the SDO present in court to explain the present position and the reason for the absence of the concerned XEN. The SDO explained that the revised estimate had been prepared and that the work was still pending as the petitioners had not engaged the empanelled contractor for execution of the work. It was also stated that the XEN could not attend the court due to being preoccupied with other important assignments.
4. The Commission did not find the explanation for the absence convincing and decided to impose a cost of Rs. 25,000/- on the XEN, besides issuing a show-cause notice under Section 142 of the Electricity Act, 2003. The Commission further noted the unnecessary delay and directed the concerned SDO to comply with the EO's orders within one week and file a compliance report on the next date of hearing. The concerned SE, XEN, and SDO, along with Sh. Kuldeep, the previous SDO, were directed to remain present in court on the next date of hearing
5. The matter shall come up next on 29/04/2026.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 24/04/2026.

Date: 24/04/2026	Sd/- (Shiv Kumar)	Sd/- (Mukesh Garg)	Sd/- (Nand Lal Sharma)
Place: Panchkula	Member	Member	Chairman