

**BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION AT
PANCHKULA**

Case No. HERC/P. No. 41 of 2025

Date of Hearing : 03/02/2026

Date of Order : 05/02/2026

IN THE MATTER OF:

Complaint under Section 142, read with Section 146 & Section 149 of the Electricity Act,2003 & Regulation 2.32 of HERC (Forum & Ombudsman) Regulations,2020 for imposing penalty u/s 142 and institution of complaint u/s 146 of the Electricity Act, 2003 on account of non compliance of the order/ direction passed by Ld. Corporate forum CGRF DHBVN for redressal of consumer grievances (CGRF) DHBVN Gurgaon as well as continuing failure to comply with the direction(s) of order number 4728/2024 dated 10-12-2024 by respondent(s) and for direction(s) to ensure strict compliance of the direction issued by the corporate CGRF DHBVN memo number 252/ CGRF /GGN , 4728-2024 dated 10.12.2024 and to impose the penalty as per HERC (Standard of Performance of Distribution Licensee and Determination of Compensation) Regulation 2020 Schedule - ii Sub Clause 2.

Petitioner

Amar Plastic, Plot Number 48A, Sector-21, Bhiwani through its proprietor Mr. Manoj Bansal.

VERSUS

Respondents:

1. SDO 'Op' Sub Division Sub Urban No-1, DHBVN, Railway Road, Old Power House, Bhiwani-127021
2. XEN 'Op' Division City, DHBVN, BTM Road, Circle Office, Bhiwani-127021

Present

On behalf of the Petitioner

Sh. Akshay Gupta, Advocate

On behalf of the Respondent

1. Sh. Raheel Kohli, Advocate
2. Sh. Tarsem Rana, Advocate
3. Sh. Sandeep Dalal, XEN, DHBVN
4. Sh. Ankit, SDO, DHBVN

QUORUM

Shri Nand Lal Sharma, Chairman

Shri Mukesh Garg, Member

Shri Shiv Kumar, Member

INTERIM ORDER

1. The case was heard on 03/02/2026, as scheduled, in the court room of the Commission.
2. At the outset, Sh. Raheel Kohli counsel for the respondents submitted that in compliance to the CGRF report dated 24/11/2025 the amount admissible to the petitioner has been refunded.
3. The counsel for the petitioner conveyed his consensus to the same but submitted that due to delayed action of the respondents the petitioner has to knock the doors of CGRF and thereafter of the Commission to get the entitled refund and requested for compensation of litigation expenses.
4. Sh. Raheel kohli requested for some time to file the written arguments to averments of the petitioner.
5. The Commission reserves the order and acceding to request of the respondent allows both the parties to submit written submissions within two (2) weeks.

This order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 05/02/2026.

Date: 05/02/2026
Place: Panchkula

Sd/-
(Shiv Kumar)
Member

Sd/-
(Mukesh Garg)
Member

Sd/-
(Nand Lal Sharma)
Chairman