## BEFORE THE HARYANA ELECTRICITY REGULATORY COMMISSION

## BAYS No. 33-36, SECTOR-4, PANCHKULA- 134112, HARYANA Case No. HERC/PRO – 04 of 2020

DATE OF HEARING : 15.01.2020 DATE OF ORDER : 15.01.2020

## IN THE MATTER OF:

Filing of Petition on behalf of DHBVN and UHBVN Seeking Review and Amendment of Regulation No 42/2019 Guidelines for establishment of Forum for Redressal of Grievances of the Consumers, Electricity Ombudsman and Consumer Advocacy Regulations, 2019 under Regulation 5.2 and 5.4 of the said Regulations.

**Petitioner** Dakshin Haryana Bijli Vitran Nigam Limited, & Uttar

Haryana Bijli Vitran Nigam Limited

**PRESENT** 

On behalf of the Petitioner: 1. Samir Malik, Advocate

2. S.S. Rana, XEN/DHBVN

QUORUM Shri D.S. Dhesi, Chairman

Shri Pravindra Singh, Member Shri Naresh Sardana, Member

## INTERIM ORDER

1. The case was heard on 15/01/2020, as scheduled. Arguments heard and the Orders reserved

This Order is signed, dated and issued by the Haryana Electricity Regulatory Commission on 15/01/2020.

Date: 15.01.2020 (Naresh Sardana) (Pravindra Singh) (D.S. Dhesi)

Place: Panchkula Member Member Chairman